

Community Developmental Disabilities Organization

"Your resource for connecting our community"

Subject: Targeted Case

Management Referral for Services

Effective Date: 12-15-97

Reviewed: 08-24-09, 08-26-10, 08-22-11, 08-27-12, 09-08-14, 08-22-16,

11-06-17, 10-15-18, 4-3-19

Policy No: 06-013

Revised: 06-10-99,11-05-01, 04-22-03, 10-20-03, 05-15-06, 05-24-10, 08-22-11, 08-27-12, 04-26-13, 09-08-14, 08-22-16,

11-06-1, 11-15-18, 4-3-19

Forms: <u>06-034.001 Funding Request Application</u>, <u>06-009.001 Service Provider Transition Checklist</u>, <u>06-013.002 Service Provider Choice Form</u>,

06-013.002 Service Provider Choic

Status Action Form

POLICY: Each Targeted Case Manager (TCM) must assist the eligible individual with accessing Affiliated Provider services.

GUIDELINES:

- 1. The TCM or CDDO Representative is responsible for referring the individual to any affiliated service provider(s) requested by the individual and/or their guardian. Acknowledgement of choice will be completed on the Service Provider Choice Form (06-013.002).
- 2. The TCM or CDDO Representative is responsible for requesting State funding for services to the CDDO Funding Coordinator by completing the Funding Request Application (<u>06-034.001</u>). If approved for I/DD HCBS Waiver funded services, the TCM or CDDO Representative will work with the individual's Managed Care Organization to establish services.
- 3. The TCM will notify the CDDO of any potential provider changes, at which time, Options Counseling will be provided to the individual and/or guardian. **All** Service Provider Choice Forms must be reviewed and signed off by a CDDO Representative.
- 3. Whenever an individual is transitioning from one service provider to another service provider, the TCM or CDDO Representative is required to document transition meeting minutes on the Service Provider Transition Checklist (<u>06-009.001</u>). The Transition Checklist, Service Provider Choice Form and Status Action Form must be uploaded into the BCI web-based system after completion. The TCM or Shawnee County CDDO Representative will notify the CDDO Quality Management Coordinator prior to a transition meeting.
- 4. TCMs are responsible for facilitating a transition meeting between the current service provider support network and new service provider support network, prior to the transition to new service occurring. All relevant information will be shared in a timely and collaborative manner. Transition meeting minutes are to be completed on Transition Checklist form (06-009-01) which is in the BCI Web Based System. The Funding Coordinator and Quality Management Coordinator will receive an email notification when the transition meeting checklists are submitted.